2000 dodge ram 1500 dashboard

Lost all respect for Sam Elliott and his Ram Tough commercials. Only 4 years old and dash began cracking. Now in dozen pieces as well as instrument bezel cracking. Garage kept and utilized sun shade visor across window when not in garage with window cracked to ovoid inside heat build up. Was so proud of this truck for was my first 4 x 4 bought new. Have had Ford and Chevy, bought used and drove for as much as 20 years and No Cracked dashes. Babied Ram dash should last more than 4 years. Sure, I know, After Market at LMC truck and I have the experience to replace and probably will soon for after 14 years of looking at that dash and feeling the pain all over again, pretty much sick of it. Truck now only has , Only satisfaction with keep the piece of crap dash is gives me the opportunity to bash ever passenger in the truck when the conversations about my clean good looking truck with the all busted up dash comes up. Believe me, I see to it that the conversation comes up. Love bashing Sam Elliott's "Ram Tough" bs. Dodge is aware of this issue and they want to continue to unite it. Dash has cracks all over and in time it cracked off leaving holes. I then used duck tape to cover the holes. Now with more cracking the defrost area to clear the inside windows is not working properly. Also the adjust to flow heat and deforest does not work correctly. In time I must save this money and get my dash replaced because I'm afraid of an accident which in turn could cause parts of the dash to hit me in the face before the air bag is opened. I firmly believe this is a manufacturing problem and if a sample of the dash was test they may find out that the plastic was incorrectly made causing the dash to crack and come apart. I, like the other owners, only had my truck for a few years. I have had a dash cover on it, since I had it. I really never payed much attention to the dash ,until one day I heard a loud cracking noise. I removed my dash cover, and there was a large hole in my dash ,and the piece fell into the hole. I too have had no luck with DODGE, and I too think there should be a recall to replace this problem ,since I already paid for my truck in good faith to them. The dashboard cracked in and finally broke into pieces this week, to my disbelief. I will find an OEM replacement and do the work myself, as I want to keep my truck in working order. I have never had a dashboard fall to pieces before, and will probably keep the truck running for as long as the power train holds up, but I will never buy a Dodge truck again. The paint is now failing after 15 years, as the clear coat disintegrates and leaves a scarred mess. This is being treated as normal by body shops, but not by me. A repaint will be required, and I will never get the finish done correctly without paying big bucks. Dashboard starting falling apart, messing with electrical components in the dashboard. Eventually had to break all the dashboard pieces and clean the underneath of the dashboard. Put a dashcover on, no cracks. Initially, I was thrilled when I purchased my Dodge Ram Sport, that is, until the dash started cracking. Those cracks evolved into huge pieces completely falling out. I have also learned through my investigating, that the after market dash caps that are sold to resolve this problem are virtually ineffective and appear as the "band aid" that they truly are. It is shameful that Dodge will not take responsibility for this by doing what is ethically and morally right, which would be to replace the dash at no charge to the owner of the vehicle. The fact is, that this problem has drastically reduced the resale value of my truck, and snow cones will be sold in hell before I ever purchase another Dodge vehicle. This is a problem I have never came across before. It started after 4 or 5 years of owning the truck. It has become steadily worse as time progresses. When I took the dash out for a heater core replacement it literally fell apart, broke into pieces. At the time I needed to get the truck up and running and had to glue the thing back together using aluminum sheet metal as the under backing to keep it together. This is not fair and will keep me from buying another Dodge unless Chrysler buys and installs a new dash in my truck. Very disappointed in Dodge for pawning off this exceedingly cheep dashboard. I feel awful every time that i get into my Dodge Ram and see the cracks that have spread though out my dash. The crack and some areas have even developed into holes where you can see straight through the plastic molding. What really hurts the most is knowing that i have nothing to do with the destruction of this disastrous habit that spreads like a plastic rash. Yes sir I have tried to hide the lines of longitude that map out my degree of uncertainty every time an admirer asks me what happen to my truck I make a blank face and twiddle my thumbs and leave them with a non verbal expression like I don't see the elephant on my couch. However many of my fellow men and women that drive the Dodge Ram gripe with bright lights should be able to see my plight that i wear and tear Does Dodge Chysler care or do they wear the a mask whenever someone ask for a ride in my truck I'm not sure how they perceive me after they get in my Dodge in see my plastic rash that spread through out my dash. I almost had an accident, the radio, ashtray, controls and everything fell on my foot and the floor. The dash has disintegrated. It started with plastic forming dust, then loosing its luster, to cracking, and now pieces have fallen into the firewall area. I covered up the ugliness with a cover but the cover is collapsing due to the continued disintegration of the dash. The bezel cover came off last week as the tabs and plastic the tabs are fixed to have broken time after time to the point I can't mount the bezel.

This is ridiculous. I've never seen such junk. This is my third Dodge Ram , and now this What is going on with Dodge? Please help as I do not know what to do next with the exception of replacing the entire dash and bezel. Wow hard to believe that Dodge can allow a defect and not take ownership Time for a class action suit. I contacted Dodge and they told me I was out of warranty. I agree, but I Googled the problem and found out that the problem is widespread. I have owned a Dodge 5 of them for years, but I will not buy another car from Dodge. I cannot believe that a few months after having my truck, which was very low miles even though used, my dashboard started literally falling off. I tried to reattach it but the clips were not even there. It was not long before the dash was cracking and falling down when I drove. Don't think that is dangerous? Try hauling horses in bad weather because you are counting on your 4WD and the dash falls towards you when you are driving. My son ended up just pulling it completely out because it was a safety issue. He then searched extensively in junk yards and all of the dashes were either gone or cracked to pieces. Of course now multiple electrical things are happening so??? This is a safety issue, not a cosmetic one. This is really a bad problem that should have been for caught before these vehicles went out to the consumers. The materials used to make the dash board must have been substandard or untested by the manufactor. I hope that this problem can be resolved by replacement at a local dealer with no cost to the owner. I really like my Ram because it is a reliable truck. The problem went from little cracks to total destruction, causing vibrating sounds across the whole dash. If not already, there should be a recall for all existing defects of this nature. This is not an exaggeration, it's a real problem. This has affected thousands of Dodge trucks. It is a known problem, and Dodge is doing nothing to address the issue. It is unacceptable that such a reliable and trustworthy brand to be treating its customers this way. Not only is this a cosmetic defect, the plastic shards can cause wiring issues by fatiguing the insulation on under-dash components, or be blown through the air vents - hitting passengers and potentially causing injury to eyes or accidents. Dashboard cracked, finally cracks ran together and pieces fell out. The trim piece around air vents, ac controls cracked and now it seems like since the outer surface is gone the main structure that these pieces connect to has cracked and pieces fell off. So now basically I have to have all new parts, this should be a recall because everyone I've seen have same problems. If you have a for-profit service, contact us. Ask your Dodge dealer. Find something helpful? Spread the word. Share on Facebook Retweet this page Email this page. So, if you have a Dodge Ram and your dash board is cracking or sinking inward original owner or not please email him and leave some general information on your Ram and your damage. I live in Oregon and I have been fighting with Dodge for 2 years about this dash problem. Finally we need to get together and solve this once and for all.. Find a good Dodge mechanic Read reviews of repair shops in your area. Enter your zip code: A free service from CarTalk. I own other vehicles that are even older and not a single one has dash problems only this truck. Send Comment Add Complaint. Comment Disabled Add Complaint. Search CarComplaints. Not what you are looking for? Search for something else:.

This is a full replacement dash top and not a cover. The dash top is only available in black. We recommend that the dash be painted to match and to add one more layer of UV protection and cut down on its reflection in the windshield. Left unpainted, the replacement dash is quite reflective and will typically cause a glare on the inside of the windshield on a sunny day. To install the replacement dashboard you will have to remove the front dash so you can slide the dashtop forward. Some minor trimming and modifications will be required to make it fit. Because all the holes for mounting the dash are cut on a 5 axis CNC machine, we have found that if the holes that locate the airbag tabs are off, then all of the holes across the front of the dash will be off. The part of our dash description that states, "some minor trimming might be required" pertains to some potential tweaking of the cut outs to get the tabs to fully seat. We recommend using a rat tail file after inspecting with a small mirror to determine which of the air bag tabs are not wanting to seat properly. You can also go in and finesse the louvers that are cut into the plastic at an angle to get them looking more finished. The OEM louvers typically crack if you try to remove them from an OEM dash, so we chose to have the louvers cut at an angle to direct the air to the side windows. Take the rubber from around the a pillars off the original dash and adhere them to the new dash so that you get a clean finished look around the a pillar. Actual shipping will be applied for all other areas within the U. We cannot ship this part to U. Territories or Internationally due to the high cost to ship. Enlarge Image. Made from heavy duty ABS plastic. Reinforced mounting holes. More durable than the original OEM part. Molded in black so it can be painted to match interior Made in the USA. NOTE: This is a dash top only. You will receive what is pictured. Reviews Write a review 2nd Gen Dash replacement. I finally got one of these the fit and finish was outstanding I painted mine camel tan it took the paint with no issues it did need some slight trimming here and there but not much! I do recommend replacing the four snap in nuts! I will always come here first. I ordered this for my son. We

received this item and are extremely satisfied with its fit and with the great customer service we received. The instructions were spot on and we had no issue with its install. Will look to Geno's for any future needs!! The quality of the replacement dash is top notch. The instructions recommend a pretty in depth tear down including windshield removal, but you can easily get it in without going that far. Very minor trim fit up issues that can easily be remedied with an exacto knife. The dash seams really sturdy and made of good quality abs plastic but the side vents look very cheap and not much detail was put into it. The shine left from bare plastic is a little much but overall I'm happy with the product. Dash top replacement fit perfectly, very easy to install. I recommend some flat black paint to cut the glare. The product came in a timely manner and was packaged very well. It fit very well with minimal adjusting. After looking extensively for a replacement for the common crumbling Ram dash I found Geno's Garage. Awesome instructions. This is how business should be done. The results are incredible! It looks great and fits great. I only wish the defrost tubes by the door windows connected to it somehow like the stock one did. Very impressed with the quality of this dash replacement. It feels much more substantial than the stock dash and should be much les prone to cracking. The dash looks great after using the mopar trim paint and covering it with the ultimat. I was mostly satisfied, but the fit was not as good as the original. Getting the gauge face to fit the new dash is not perfect. Also the passenger side airbag did not fit as well as the original. Seems like a good fit and looks okay except for the vents for the windows. Looks like someone took a drill and just drilled the holes out for them. But other than that looks good. Dash fits great! Some have said they needed to do some trimming, but it fit perfect. My only issue is it's too shiny causing a glare on the windshield when the sun is out. Its a good dash otherwise. Overall good product, was able to install with little trouble, very little trimming required. May want to think when installing, that you will disturb other components that are prone to breaking when disturbed during removal and installation, get those part on order at the same time. No glue or adhesive is provided should you reuse or install OEM side window vents. This definetly reduces the amount of screws you have to reinstall so take note, you will have leftover screws. The installation instructions says to remove the windshield and use lifting straps to lower the lower dash and heater core, completely don't need to do that. I had ordered this product three times and yours was the only one that fit. Installation was easy and without problems. All the holes lined up fairly easily for the screws. Only needed the smallest amount of trimming the dash top to get the glove box to close. A very nice fit for a replacement dash. Dash fit great. There was some growing pains but the techs at Geno's were spot on with the issue and the dash looks great! Everything exactly as advertised. The fit was exact the material seems very durable. Nice fit, easy install. Instructions need update to reflect new dash doesn't use screws at defrost outlets, less disassemble required! The dash was very good quality material and fit perfectly. The process of ordering and delivery was very smooth. Dash arrived in like 3 days vs waiting for over a month for one from vendor. Fitment could've been slightly better, namely the bolt holes up by the windshield and the area around the air bag. Overall good product. Good fit and finish, looks like new. Disappointed that it's basically the same exact harder, brittle plastic as stock that is so problematic. Harder and more brittle than comparable trucks and suvs of the same vintage from different manufacturers. Owner Response: Thank you for the feedback. Dash is much more of a project than I figured it would be. Might add that dash is shipped unfinished, no color. Painted mine black. Looks good though! This product was a tad bit misleading, it stated that it was a full replacement dash. But you had to reuse the old dash mounts and like most 2nd gen dashes they are just as brittle as the busted dash. So I was able to replace the dash but could not reuse a few of the mounts that hold the dash down due to them being broken. Overall the product was nice and fit fairly well just a little bit of trimming. But it needs a more clear description of what the product is. It is not a full replacement dash but a replace dash that mounts to factory dash mounts that most likely are broken also. Owner Response: Thank you for taking the time to share your installation with us. We list it as a replacement dash because many customers call and ask if it is an overlay that goes over the existing broken dash. The broken components that you are referring to is the dash frame, and I am not aware of anyone that sells an aftermarket replacement but some dealers do still h

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ave them available. I will get the wording changed to a replacement dash top to help clarify the description. Needed to do my heater core, dash on my 99 24 valve was falling apart. Perfect fitup. Left it black and rest of interior is tan. Doesnt look bad at all. There is a slight glossy finish on the dash so it gives a small glare but for a solid dash and working heater i can deal with it

As with any aftermarket parts there were some difficulties. The 5 screws along the windshield were not at the correct angle going through the dash. With a little coaxing it worked. All the other holes lined up. Overall a good product. Bought this to replace my busted dash. You have to paint to match if you are worried about it. I left it black. I don't mind the two tone as most cars have a two toned dash anyways. Installation wasn't awful just time consuming. It was easier having an extra pair of hands though! Overall I love my new dash even though I've got to replace the bezel and cup holders still.